

# LIBRARY OF CALIFORNIA 2001/02 PLAN OF SERVICE (revised April 30,2001)

Regional Library Network: <u>Cascade Pacif</u>	fic Library Network
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Title: Chair, CPLN Board of Directors	
Submit in 5 copies, 1 with original signature	e, by 4:30 p.m., Friday, May 25, 2001 to:
Mailing	
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Regional Library Network: Cascade Pacific Library Network (Region I)

### Program element:

### 18841. (Administration)

- (a) Each regional library network shall establish a regional library council...Duties of the regional network council include overall administrative responsibility for the network, adopting an annual plan of service, assuring the appropriate expenditure of funds, and submitting annual budget proposals to the state board for implementation of the provisions of this article.
- (b) Each regional network council shall elect from its membership a representative board to carry out its policies.
- (c) Administration and management of the regional library network shall provide the vision and leadership necessary to perform the functions and deliver the services in a timely and satisfactory manner.

Describe in narrative form how the Regional Library Network will implement section 18841 (a), (b) and (c) including the following elements (use as many pages as necessary):

# 1. Program Description

### a) Council

The Cascade Pacific Library Network Council has overall administrative responsibility for the Network, including adopting an annual plan of service, assuring the appropriate expenditure of funds, submitting annual budget proposals to the Library of California Board, developing policies and procedures, long-range planning for regional library services and holding elections for officers.

#### b) Board

The Cascade Pacific Library Network Board's responsibilities include overseeing the operation of Cascade Pacific Library Network, overseeing the preparation of an annual budget report for the Council, appointing members to standing committees, creating temporary committees as needed, voting on committee recommendations, implementing policies, hiring and supervising the Network administrator, developing policies and procedures for Council approval and approving the hiring of other Network staff.

### c) Administration and Management

The Network Administrator serves as executive secretary to the CPLN Council, plans and directs studies and investigations to enhance library network services and resources, monitors and evaluates programs and policies, assesses future Network needs, develops and implements short-term plans, prepare long-range planning documents for CPLN Council consideration, recommends programs and policies for CPLN committees and for consideration by the Board of Directors, oversees the CPLN budget, prepares grant applications, coordinates grant programs, represents CPLN to the library community and the general public, and recruits

### Regional Library Network: Cascade Pacific Library Network (Region I)

and supervises Network personnel.

### 2. Service Delivery Standard(s)/Measures

#### a) Council

standard: the Council shall hold at least two meetings per year at which at least one third of the Council members are present

measure: the Secretary will record attendance at Council meetings in the official minutes standard: the Council shall adopt an annual Network Plan of Service to be submitted to the Library of California Board

measure: the annual Plan of Service will be submitted to the Library of California Board by the specified deadline

standard: the Council shall adopt an annual Network Budget to be submitted to the Library of California Board

measure: the annual Network Budget will be submitted to the Library of California Board by the specified deadline

standard: the Council will adopt an annual Long Range Plan to be submitted to the Library of California Board by the specified deadline

measure: the annual Long Range Plan will be submitted to the Library of California Board by the specified deadline

standard: the Council will hold annual elections for Board seats whose terms of office are to expire

measure: the Secretary will record the results of Board elections in the official minutes

#### b) Board

standard: the Board shall hold a minimum of four meetings per year at which at least five Board members are in attendance

measure: the Secretary will record attendance at Board meetings in the official minutes standard: the Board shall prepare an annual budget report for the Council at the close of each fiscal year

measure: the Council minutes shall reflect that the audit report has been reviewed and accepted

#### c) Administration and Management

standard: 90% of the tasks assigned to the Network Administrator by the Board will be completed satisfactorily by the specified deadline

measure: the Personnel Committee will review Board and Council meeting minutes to verify that the Network Administrator has completed assigned tasks within the guidelines established by the standard

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#### 3. Evaluation

### a) Council

Council minutes will be reviewed by the CPLN Administration Committee to determine whether the Council has discharged its duties according to the Bylaws and the annual Plan of Service. The Administration Committee will conduct evaluations in February and September and report its findings to the Council and Board at the March and October Council meetings.

#### b) Board

Board minutes will be reviewed by the CPLN Administration Committee to determine whether the Board has discharged its duties in accordance with the Bylaws and the annual Plan of Service. The Administration Committee will conduct evaluations in February and September and report its findings to the Council and Board at the March and October Council meetings.

#### c) Administrator

The CPLN Personnel Committee will evaluate the annual Plan of Service to determine whether the Administrator has satisfactorily performed assigned duties as set forth in that document. The Personnel Committee will report its findings to the CPLN Board annually.

4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel	127,960			
2. Operations	42,982			
3. Materials				
4. Equipment > \$5,000				
6. Total	170,942			

5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

This budget is barely adequate to meet the needs of the region. It will only be possible to hire the administrative assistant at .75 FTE due to funding constraints. This may result in reduced services to network members if the Administrator is out of the office attending meetings, visiting member libraries, or performing other assigned duties. In addition, funds for the acquisition of office supplies are curtailed.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

An additional \$21,000 is needed to employ the administrative assistant full time and to provide the necessary supplies to adequately support the administration function of the network.

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### Program element:

18842. (Telecommunications Infrastructure)

Each regional library network shall do all of the following:

- (a) Make available a telecommunications system for the transfer of information and communications among its members.
- (b) Provide regional communications based upon the most effective methods of exchanging information among its members.
- (d) Provide online access to the information files, resources, and bibliographic records of its members which may be accessed regionally and statewide.

Describe in narrative form how the Regional Library Network will implement section 18842 (a), (b) and (d) including the following elements (use as many pages as necessary):

### 1. Program Description

### a) telecommunications system

The CPLN Administrator will survey member institutions regarding their telecommunications infrastructure needs. Based upon the survey, CPLN will review the need to install ISDN, DSL, T-1 lines or other appropriate high-bandwidth technologies (where available) and high-resolution fax machines in member libraries.

### b) regional communications

The CPLN Administrator will survey member institutions with regard to their preferred methods of communication regarding Network services and operations. Based upon the survey, the Administrator will determine the most effective means of communication with individual member institutions. It is possible that several of modes of communication will be utilized to ensure that information reaches all members in a timely manner. Among the approaches to be utilized:

• an electronic discussion list (listserv)
The CPLN Board has contracted with NSCLS to establish a regional electronic discussion list (listserv) for its members.

#### · a homepage

Cascade Pacific Library Network's website has been available to member institutions since January 2001. Webmaster services are provided by contract with NSCLS. Schedules of Council and Board meetings are posted on the website in addition to minutes from the meetings. A member directory on the website provides hot links to the member institutions with websites. Members' e-mail addresses are hot linked as well. A commercial web hosting service currently

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hosts the website; however, within the next year, the Network will purchase a web server to be housed in the Network's Administrative offices.

### videoconferencing and call bridging

Videoconferencing equipment is currently available in various CPLN libraries. When feasible, this technology will facilitate communications among members and committees. The Network Administrator will study the possibility of extending videoconferencing capability to all appropriate sites within the region. Additionally the Administrator will investigate the feasibility of utilizing conference call bridging to facilitate videoconferencing among multiple sites.

- d) online access to information files, resources and bibliographic records
- information files

There is a link to the NSCLS Song Index (hosted by San Joaquin Valley Information Service) from the CPLN website.

## • bibliographic records

The CPLN website is linked to the NSCLS Catalog, which represents the holdings of all of the public and the majority of the academic libraries in the region.

The "Connecting to the Millennium Project", which uses the *epixtech*'s Universal Resource Sharing Application (URSA) to link CPLN member libraries' online catalogs, will provide patrons with access to a virtual union catalog. This project begins in 2001 with eleven participating institutions. Additional participants will be phased in over the next three years.

### 2. Service Delivery Standard(s)/Measures

#### a) telecommunications systems

standard: if available, 90% of member institutions will have ISDN, DSL, T-1 lines or other appropriate high bandwidth technology installed by June 30, 2002 by their local institution or be assisted by CPLN, if funds are available

measure: 90% of member institutions will report successful connection to the Internet 95% of the time

standard: 90% of member institutions will have high-resolution fax machines installed by June 30, 2002 by their local institution or be assisted by CPLN, if funds are available measure: 90% of members with high-resolution fax machines will report successful transmission 95% of the time

#### b) regional communications

standard: 90% of Network members will subscribe to the electronic discussion list measure: 90% of those participating in the electronic discussion list will rate their satisfaction with it as excellent or very good

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standard: 90% of Network members will use the website to stay abreast of meeting schedules and to receive meeting minutes

measure: 90% of those accessing the website to obtain meeting information will rate their satisfaction with this method as excellent or very good

standard: videoconferencing, using call bridging where available, will be used at least twice in FY 2001/02 for committee or other meetings and/or training sessions

measure: 90% of the videoconferencing participants will rate the videoconference as being successful

### d) online access

standard: 90% of subject requests for sheet music will have been checked against the NSCLS song index

measure: 90% of the libraries accessing the Song Index to obtain sheet music information will rate their satisfaction with this method as excellent or very good

standard: 90% of the Network members will use the NSCLS Catalog or the Universal Resource Sharing Application (URSA) to verify bibliographic information and place requests for library materials

measure: the Network Administrator will forward quarterly and annual use statistics to the CPLN Board and Council

#### 3. Evaluation

The Network Administrator will evaluate the telecommunications infrastructure annually, in conjunction with the Board and the Council. Quantitative and qualitative measurement of telecommunications activity will be achieved through a review of the surveys completed by CPLN members as well as by review of statistical data collected by the Network Administrator. The results of the surveys and the statistical data will be reported to the CPLN Board.

# 4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel				
2. Operations	22,400			
3. Materials			1	
4. Equipment > \$5,000				
6. Total	22,400			

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5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

Sufficient funds are not available in this budget to allow CPLN to add participants to the URSA regional server project. An LSTA grant proposal was submitted to allow this project to move forward, as several additional member libraries will have Z39.50 capability before December 2001. However, CPLN was advised that this is a Library of California responsibility. Under the current budget, it will not be possible to continue to operate the project as it was conceived. Nearly \$300,000 has been spent on the project to date, not including the considerable in-kind support from project participants. Additionally, there are no funds included in this budget to contract for the services of a Technology Coordinator. This will severely impact current URSA participants as they will have no one to assist them locally. Without a Technology Coordinator, it will not be possible to provide training to new staff members at the participating institutions, to perform any needed additional programming on the server, or to provide any other service requiring advanced technical expertise. As the regional server project fulfills a vital function of the stated role of the Library of California, it is imperative that funding be found for this program.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

It is estimated that a minimum of \$215,000 is needed for the *epixtech* contract for the next phase of the URSA regional server project. In addition, \$75,000 is needed to contract with the current regional Technology Coordinator for services needed for continuation and expansion of the URSA project in addition to assisting with the completion of the program described above.

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Program element:

18842. (Regional Delivery)

Each regional library network shall do all of the following:

(c) Provide intraregional delivery service based upon the most cost-effective methods for moving materials among its members.

Describe in narrative form how the Regional Library Network will implement section 18842 (c), including the following elements (use as many pages as necessary):

### 1. Program Description

With the implementation of the URSA Super Server Network and the participation of seventeen new school and special library jurisdictions within the region, the expansion and development of new delivery services is critical to the success of the CPLN operation. To facilitate the shipment of materials within the region, CPLN will:

- a) contract with North State Cooperative Library System (NSCLS) to expand the existing delivery system where possible
- b) extend third-party delivery contracts when feasible
- c) arrange contracts with regional shipping companies for as-needed delivery to remote and/or infrequent users

### 2. Service Delivery Standard(s)/Measures

standard: 90 % of items sent via NSCLS delivery will be delivered within 3 working days measure: Quarterly samples will be conducted to determine if the standard is met and will be reviewed annually by the Network Administrator and the Board

#### 3. Evaluation

The contract with NSCLS will be evaluated on an annual basis. Evaluation of this program will be by the quantitative measurement of delivery services through monthly, quarterly and annual statistical reports. Qualitative measurement of delivery will be achieved through a survey of CPLN members made by the Network Administrator with the assistance of the CPLN Services Committee. The results of the survey will be reported to the CPLN Board.

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4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel				
2. Operations	12,264			
3. Materials				
4. Equipment > \$5,000				
6. Total	12,264			

5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

Without the existence of the current NSCLS delivery system, it would not be possible to contemplate a delivery service for the budgeted amount. In fact, it is possible that NSCLS may refuse to authorize the delivery contract for this amount of money. If that should happen, CPLN would be forced to reduce deliveries to the non-public libraries on the route schedule. Without the possibility of piggybacking on the CLSA allocation for delivery, this allocation would be grossly inadequate due to the size and topography of the region. Additionally, there are few alternatives for commercial delivery due to the region's sparse population.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

It is estimated that an additional \$10,000 would be required to provide funds to contract with NSCLS to provide adequate service to all CPLN member libraries.

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### Program element:

18845. (Training and Continuing Education)

Each regional library network shall provide opportunities for training and continuing education activities that encourage the most effective use of the resources and services authorized under this chapter, and that respond to the needs of its members in the effective delivery of services.

Describe in narrative form how the Regional Library Network will implement section 18845, including the following elements (use as many pages as necessary):

### 1. Program Description

A needs assessment will be conducted by the Network Administrator to determine the type of training and continuing education courses needed by staffs in member libraries. It is anticipated that training needs will be identified in the following areas: cataloging, reference, and technology skills.

### a) Cataloging

Training to improve staffs' cataloging skills is an on-going need. Many member libraries contribute catalog records to one or more shared databases. Training in MARC cataloging ensures that contributed catalog records meet established standards.

#### b) Reference

CPLN will offer reference training to member libraries, contingent upon staffing and funding. Owing to the size of the region, on-site training is particularly desirable in remote areas. To the extent that statewide reference training courses will be available, CPLN will contract with trainers to present reference workshops to staff in member libraries. CPLN will subsidize attendance at InFoPeople workshops depending on the availability of funds. Opportunities for distance learning, via the Internet and through videoconferencing, will be offered to member libraries contingent upon funding and availability.

#### c) Children's and Young Adult Services

- CPLN has contracted with Cheryl Cruse to revise the NSCLS Children's Services Training Manual, a correspondence course first published by the North State Cooperative Library System in 1983. Work on the revision project will continue in FY 2001/02 for completion in June 2002. Copies of the Training Manual will be made available to member libraries and to libraries nationwide.
- In response to a need for young adult training materials, NSCLS has contracted with nationally known YA expert Michael Cart to produce training videos on service to young adults. An LSTA grant provided the funds to produce two hour-long videos offering training in collection development and programming for young adult audiences. The videos have been distributed to all of the public libraries in the California and have been made available to libraries nationwide. Contingent upon further LSTA funding, two additional young adult

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training videos will be produced in FY 2001/02. These videos will deal with youth participation in public libraries and the creation of a young adult services plan. The videos will be made available to member libraries and to libraries nationwide.

### d. Technology Skills

Second-phase participants in the "Connecting to the Millennium" Project will receive URSA (Universal Resource Sharing Application) ILL training. CPLN will contract with trainers to offer additional technology skills training where feasible.

### 2. Service Delivery Standard(s)/Measures

standard: 25% of member libraries will participate in training sessions offered by CPLN or contractors hired by CPLN

measurement: 90% of attendees will rate individual workshops as good or excellent

standard: 25% of member libraries will request copies of the revised *Children's Services Training Manual* 

measurement: 90% of written evaluations received from participants and course moderators will rate the course as good or excellent

standard: 25% of member libraries will request copies of the young adult training videos measurement: 90% of written evaluations received from viewers will rate the videos as good or excellent

#### 3. Evaluation

Participants at workshops will complete evaluation forms at the conclusion of each session. Participants in continuing education programs will submit evaluations upon completing each segment of the course. The Network Administrator, or her designee, will tabulate the evaluations and present the results to the CPLN Board.

# 4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel				
2. Operations	6,500			
3. Materials				
4. Equipment > \$5,000				
6. Total	6,500			

5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

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This budget supports a limited amount of training. The *Children's Training Manual* and the young adult services training videos will be of value both now and into the future. However, only limited on-site training will be possible with this budget. Due to the number of remote libraries in this region, many staff members will be unable to participate if workshops are only held in a single location or if they must travel out of the region for training. This level of funding is not adequate to compensate jurisdictions for the use of video conferencing. It had been contemplated that CPLN would continue the series of very popular cataloging workshops that have been accorded excellent evaluations by participants from all types of libraries. However, the current funding will not allow sufficient funds for this training.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

An additional \$11,000 will be needed to provide the additional training requested by our members. Without funds to either provide training in multiple locations or to subsidize travel to the workshop site, it is not possible for our regional libraries, which are understaffed and underfunded, to release employees to attend.

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Program element:

18846. (Information and Referrals)

(a) Each regional library network shall provide information and referrals to answer requests that are beyond the capacity or capability of its members by accessing the resources and expertise of other libraries, improving general reference service in participating libraries, and improving reference service to respond to the needs of the underserved populations in the region.

Describe in narrative form how the Regional Library Network will implement section 18846, including the following elements (use as many pages as necessary):

### 1. Program Description

Second-level reference service will be offered to the members of the Cascade Pacific Library Network by contract with the North State Cooperative Library System. The staff of the NSCLS Reference Center will provide answers and/or referrals for reference requests that are beyond the scope of member libraries' missions or collections. Currently, CPLN subscribes to three electronic databases for its member libraries. Continued access to electronic subscription databases will be determined by funding as well as by members' needs for these resources.

# 2. Service Delivery Standard(s)/Measures

standard: the contractor will sustain the equivalent CLSA supplemental reference service by completing 70% of referrals within 10 working days of receipt measure: quarterly and annual statistical reports will be submitted to the CPLN Administrator

standard: the electronic databases will be utilized by 70% of the member libraries measure: where available, the reference contractor will compile quarterly and annual database usage reports based upon statistics provided by the vendors

standard: the reference contractor will report electronic database access problems to the vendor within one working day of their discovery

measure: the reference contractor will keep a database access error report log

#### 3. Evaluation

The contract for reference services with NSCLS will be evaluated on an annual basis. Evaluation of this program will be the quantitative measurement of reference service through quarterly and annual statistical reports. Qualitative measurement of the service will be achieved through quarterly surveys made by the contractor and by additional surveys made by the

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Network Administrator with the assistance of the Services Committee. The results of the surveys will be reported to the CPLN Board.

The reference contractor, the CPLN Services Committee and the Network Administrator will review contracts for electronic database access annually. Quantitative evaluation of the electronic databases will be achieved through quarterly statistical reports. Qualitative measurement of the service will be based upon the error log and upon an annual survey of member libraries.

4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel				
2. Operations	13,000			
3. Materials	88,525			
4. Equipment > \$5,000				
6. Total	101,525			

5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

This budget allows for basic reference services to all members for FY 2001/02. It does not provide funds for any additional services, such as 24/7 reference or other innovative projects, which would provide improved reference service to the region. The level of funding in this budget will not allow for continuation of the subscriptions for all three of the electronic databases currently being subsidized by CPLN. This will have an obvious and immediate impact on the services that the member libraries will be able to provide to their patrons. The databases have been a large attraction for our school members in particular, and their loss may restrict the ability of the region to attract new members.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

In order to provide current reference services, including electronic databases, a \$110,600 supplement to the budget would be required.

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Program element:

18847. (Public Awareness)

Each regional library network shall augment the public awareness programs of its members by providing public relations packages to them for customization and dissemination.

Describe in narrative form how the Regional Library Network will implement section 18847, including the following elements (use as many pages as necessary):

# 1. Program Description

Cascade Pacific Library Network (CPLN) will promote public awareness of the services and programs it provides by means of:

#### a) the CPLN website

- the CPLN website will be the main vehicle by which CPLN services will be marketed to the public
- member libraries with webpages will be required to link their home pages to the CPLN website
- where possible, users will be automatically directed to the CPLN website upon exiting the electronic databases provided by CPLN
- webmaster services shall be provided by contract with North State Cooperative Library System
- until such time as a web server can be purchased by the Network, the website will be hosted by a commercial web-hosting service

# b) press releases

- the Network Administrator, in conjunction with the CPLN Publicity Committee, will develop press release kits to publicize expanded access to print, audiovisual, electronic and other resources provided by the Network and the Library of California
- press releases and press release kits will be distributed to member libraries and /or be available for downloading from the CPLN website

#### c) brochures

- brochures highlighting Network services will be placed in member libraries for distribution to the public
- the Network Administrator will contract with a graphic artist to arrange for the design of a brochure
- templates will be distributed to member libraries and/or be available for downloading from the CPLN website

### 2. Service Delivery Standard(s)/Measures

a) the CPLN website

standard: the website will be accessible 90% of the time

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measure: the webmaster will visit the website periodically throughout the day to ensure it is accessible

standard: problems or errors will be corrected within 48 hours of being reported or discovered measure: the webmaster will keep a log to reflect adjustments made to the website

#### b) press releases

standard: the Network will issue quarterly press releases highlighting a service or resources it offers

measure: the Network Administrator will distribute copies of press releases to the Board

standard: press release kits will be distributed to member libraries for customization measure: participating libraries will send copies of articles that appear in publications read by their users to the Network Administrator

#### c) brochures

standard: the Network will distribute brochures to all of its member libraries measure: each participating library will have the option of downloading a template from the website in a readily accessible format, such as MS Publisher

#### 3. Evaluation

#### a) the website

- the website will have a counter to determine how frequently it is accessed.
- users will be able to e-mail the webmaster directly from the website to report their comments
- the webmaster will keep a record of comments received and his/her responses to the comments
- the webmaster will record actions taken as a result of comments that are received

#### b) press releases

• member libraries will be surveyed semi-annually to evaluate the effectiveness of press releases issued by the Network and their organization

#### c) brochures

 member libraries will be surveyed semi-annually to evaluate the effectiveness of brochures supplied by the Network

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4. Budget, using the following categories:

Category	LoC	CLSA	LSTA	Other
1. Personnel				
2. Operations	5,000			
3. Materials				
4. Equipment > \$5,000				
6. Total	5,000			

5. Describe whether this budget supports services and funding for all additional members and participating libraries that the region is submitting for approval at the Board's April meeting for membership beginning July 1, 2001.

This budget supports basic public awareness services for FY 2001/02. However, the area served by the Network, which encompasses thirteen counties, will require a higher level of funding in order to achieve optimum public awareness. This budget will only allow for basic printed materials. If supplies of publicity materials are exhausted during the fiscal year, it will not be possible to replenish the supply until the following year.

6. (Optional) Estimate the total amount of LoC funds needed to completely implement this service component to all regional members as of July 1, 2001.

An additional \$8,500 is needed to provide a basic level of publicity and public awareness in the region during the 2001/02 fiscal year.

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#### **SUMMARY PAGE**

1. Consolidated budget. Please summarize all program budgets in this final table:

Category	LoC	CLSA	LSTA	Other
1. Personnel	127,960			
2. Operations	102,146			
3. Materials	88,525			
4. Equipment > \$5,000				
6. Total	318,631			

### 2. Anticipated membership 2002/03

Attachment A is a table reflecting Library of California Memberships approved by the Library of California Board at its February 2001. For the purpose of planning, please estimate the number of members and participating libraries in your regional network for the 2002/03 fiscal year, including the numbers indicated in Attachment A.

Library Type	Number
Academic Library Members	9
Participating libraries	9
Public Library Members	13
Participating libraries	68
School District/Independent Members	13
Participating libraries	22
Special Libraries Members	4
Participating libraries	4
Total Members	39
Total Participating	103

### 3. Resource sharing support

If possible, please provide an estimate of how much the network budget that supports the 2001/02 Plan can be said, in the broadest sense, "to reimburse libraries to share their materials with each other," and define which programs and services that dollar figure reflects.